Professional Practice Model Award for Relationship-Based Culture
Enterprise Award

Purpose: Presented in recognition of significant contributions to build and promote strong relationships with patients, families, fellow caregivers and the community.

Eligibility: Any nurse employed at Cleveland Clinic for at least three years. The nominee must have earned "achieving" or higher on their last annual performance review and have no corrective action in the last two years. Past NEA honorees are eligible in the same award category after 10 years and in other award categories after 5 years.

Process: Any caregiver, patient or visitor may submit a nomination. Submissions will be scored through a double-blind review based on evidence provided in the nomination questions. Honorees will be announced by the end of Nurses Week.

Instructions: Please **DO NOT** use the nominee's name when writing details but rather address as the **NOMINEE**. Answer each question completely, providing at least 2 specific examples as requested, including patient and other caregiver comments. When possible, provide quantitative data to support examples.

1. Describe how the nominee demonstrates leadership in providing patient-family centered care with empathy, respect and compassion.

2. Describe how the nominee demonstrates the ability to positively influence the patient experience through shared decision-making.

3. Describe how the nominee promotes wellness and a healthy work environment for their fellow caregivers.

4. Describe how the nominee uses their interpersonal skills to improve nursing's relationship with the community.