Zielony Nursing Team Excellence Award
Local Award

Purpose: Presented in recognition of the collective skills, contributions and achievements in the delivery of excellent patient care.

Eligibility: Any official nursing team of two or more individuals at Cleveland Clinic (e.g., inpatient units, ambulatory areas, shared governance teams, specialty care teams, etc.). Past NEA honorees are eligible in the same award category after 10 years and in other award categories after 5 years. CNOs may make exceptions.

Process: Any caregiver, patient or visitor may submit a nomination. Submissions will be scored through a double-blind review based on evidence provided in the nomination questions. Honorees will be announced by the end of Nurses Week.

Instructions: Please **DO NOT** use the nominee's name when writing details but rather address as the **NOMINEE**. Answer each question completely, providing at least 2 specific examples as requested, including patient and other caregiver comments. When possible, provide quantitative data to support examples.

1. Provide an example showing how the nominated team demonstrates excellence through the effective management of patient care (e.g., increased patient satisfaction scores, evidence of nurse satisfaction and retention, quality improvement projects, ongoing collaborative practice).

2. Provide an example showing how the nominated team demonstrates excellence through efficient management that utilizes a team approach to optimize patient care (e.g., utilizing budget, positive productivity/financial data, scheduling, staffing practices, provides physical environment conducive to patient care).

3. Provide an example showing how the nominated team demonstrates excellence through leadership of their nursing team (e.g., demonstrating collegiality, staff initiatives, recruitment and retention efforts, shared governance, participation in ERGs or community activities).

4. Provide an example showing how the nominated team demonstrates nursing skills and knowledge through creativity, problem-solving and on-going educational activities (e.g., number of employees with specialty certification, membership to professional organizations, frequency of educational opportunities provided on the unit, quality improvement or research projects).