Cleveland Clinic

Maria and Sam Miller
Nursing Excellence Awards

Outstanding Nursing Support Award
Local Award

Purpose: Presented in recognition of exceptional service and collaboration in a nursing support role while demonstrating a positive attitude, professional standards and true concern for patients, families and fellow caregivers.

Eligibility: Any clinical caregiver providing direct (hands-on) patient care, excluding LPNs, RNs & APRNs, in Cleveland Clinic's Nursing Institute (e.g., nursing assistants, BH/ED/OR/nurse technicians, health unit coordinators, unit secretaries, medical assistants). The nominee must have earned "achieving" or higher at their last annual performance review with no corrective action in the last two years. Past NEA honorees are eligible in the same award category after 10 years and in other award categories after 5 years. CNOs may make exceptions.

Process: Any caregiver, patient or visitor may submit a nomination. Submissions will be scored through a double-blind review based on evidence provided in the nomination questions. Honorees will be announced by the end of Nurses Week.

Instructions: Please **DO NOT** use the nominee's name when writing details but rather address as the **NOMINEE**. Answer each question completely, providing at least 2 specific examples as requested, including patient and other caregiver comments. When possible, provide quantitative data to support examples..

1. Provide an example showing how the nominee participates in a collaborative effort of a group/team to achieve a common goal.

2. Provide an example showing how the nominee is open to change and looks for more efficient means of meeting goals. Describe how they implemented a new or improved service, process or practice.

3. Describe how the nominee demonstrates excellence in interpersonal relationships through empathy, compassion, respect and true concern for patients, families and fellow caregivers that provides a caring and supportive environment.

4. Provide an example showing how the nominee serves as a role model by adhering to high moral principles and professional standards through positivity, honesty and integrity.